

### Appendix VII – ACRONYMS AND TERMINOLOGY

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AFH	- Adult Family Home
AODA	- alcohol and other drug abuse
ARFOD	- assistant to regional field operations director
ASC	- ambulatory surgery center
BALTCR	- Bureau of Aging and Long Term Care Resources
BCMH	- Bureau of Community Mental Health
BDDS	- Bureau of Developmental Disabilities Services
BDHH	- Bureau for the Deaf and Hard of Hearing
BFB	- Bureau for the Blind
BID	- background information disclosure
BQA	- Bureau of Quality Assurance
BSAS	- Bureau of Substance Abuse Services
CAH	- critical access hospital
CBRF	- community based residential facility
CEO	- chief executive officer
CFR	- code of federal regulation
CHOW	- change of ownership
CIU	- caregiver investigation unit
CLU	- clinical lab unit
CNA	- certified nursing assistant
CNP	- certified nurse practitioner
CNM	- certified nurse midwife
CNS	- Clinical Nurse Specialist
CO	- central office - state - Madison/federal - Baltimore
COBRA	- Consolidated Omnibus Budget Reconciliation Act of 1985
CPI	- consumer protection investigator
CRIS	- Caregiver Regulation & Investigation Section (BQA)
CSP	- Community Support Program
CWC	- Central Wisconsin Center
DCFS	- Division of Children and Family Services
DD	- developmentally disabled
DHFS	- Department of Health and Family Services
DHSS	- Department of Health and Social Services (obsolete)
DMT	- Division of Management and Technology
DOJ	- Department of Justice
DON	- director of nursing
DRL	- Department of Regulation & Licensing
DSL	- Division of Supportive Living
DWD	- Department of Workforce Development
EMS	- emergency medical services
EMT	- emergency medical technician
ETN	- educational teleconference network
FDD	- facilities serving people with developmental disabilities (state)
HCFA	- Health Care Financing Administration (Federal)
HHA	- home health agency
HHS	- Health & Human Services
HOS	- hospice
HSS	- Health Services Section (BQA)
IBIS	- integrated background information system
ICF	- intermediate care facility
ICF-MR	- intermediate care facility for persons with mental retardation (federal)
ISN	- intensive skilled nursing

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IVR	- interactive voice response
JCAHO	- Joint Commission on Accreditation of Healthcare Organizations
LPN	- licensed practical nurse
LS	- licensing specialist
LTC	- long term care
MH	- mental health
MR	- mental retardation
NA	- nursing assistant / nurse aide
NAD	- Nurse Aide Directory
NATCEP	- nurse aide training and competency evaluation program
NF	- nursing facility
NHA	- nursing home administrator
NLTC	- non long term care
NP	- nurse practitioner
NWC	- Northern Wisconsin Center
OBRA	- Omnibus Budget Reconciliation Act
OLC	- Office of Legal Counsel (DHFS)
OMB	- operating manual bulletin
PCU	- program certification unit (BQA-10/98)
PSL	- Publication: Division of Supportive Living
RCAC	- residential care apartment complex
RCI	- regulation compliance investigator (HSS)
RCRS	- Resident Care Review Section (BQA)
RFOD	- regional field operations director (BQA)
RFOS	- regional field operations supervisor (BQA)
RHC	- rural health clinic
RMC	- rural medical center
RN	- registered nurse
RO	- regional office (State-Madison), (Federal - Region V - Chicago)
SA	- state agency
SNF	- skilled nursing facility
SOD	- statement of deficiency
SOM	- state operations manual
SSN	- social security number
SWC	- Southern Wisconsin Center
T18	- Title XVIII - Medicare
T19	- Title XIX - Medicaid, Medical Assistance, MA